C5 Encrypting System Question answer

1. Q：How to start encrypting in C5 controller ?

   A :Open ''password control " through soft dog ,then do the setting in factory setting to start encrypting.

2. Q: If Encrypting system have not started before the C5 controller leaving factory , how to deal with it ?

   A : Set as manual above.

3. Q : How can i know C5 encrypting start or not ?

   A : Status display in LCD panel of controller, "forbidden" means encrypting stop, displaying time means encrypting is on.

4. Q: How to forbid encrypting of C5 controller ?

   A: It can be forbidden by setting time larger than the year of 2090。

5. Q: How many controller a soft dog can control ? Does a soft dog can modify the password of arbitrary controller ?

   A : Yes

6. Q : To decrypt, is it necessary to bind with a designated soft dog ?

   A : No , it isn't , all soft dog are common use.

7. Q :On "password control ",whats the function of "SN setting " and " KEY setting " ? Is it available for filling number in random ?

   A : Yes , it is random , depends on client's own rule or free setting

8. Q :no battery in controller occur during encrypting is on , does screen able to work normally ? If not , how to make it recovery ?

A: During encrypting, screen will be locked and can not run when battery runs out, you need to send it back to factory to replace battery and do factory setting, the time must be calibrated by factory's soft dog, because no battery will affect on reference time confusing, it can not work unless we correct the time through soft dog.

9. Q： Customer plug off the battery of controller when it is on working , can led screen continue to run normally ?

A: In this situation , screen can not work since controller will lock led screen in 1 minute , password resetting is also useless , you should send it back to factory to calibrate the time by soft dog and do recovery for you.

10. Q : We replace the battery to deal with power runs out and battery plug off , in this situation , does old encrypting operating hour continued or not ?

A : Encrypting hour is remained, what you need to do is send it back to factory and make the factory do the factory resetting and time calibration for you.

11. Q： Does operating hour of C5 encrypting exist maximum , and what it is ? What effect of operating hours set larger than maximum ?

A： Time of "current time " plus "operating hour " not accept to set larger than the year of 2099 , state of larger than the year of 2099

is under testing. Encrypting is default to cancel as far as time larger than the year of 2090, screen work normally though power runs out or battery plugged off.

12. Q：Controller is locked when encrypting expired，how to recover？Is soft dog necessary for recovery? Or make it by entering password directly in master controller software?

A: Just use new password that re-calculate by "password control" on manufacturer's site。

13. Value of SN setting，KEY setting, port 1,2,3,4 must be recorded，which is corresponding to the encrypting password and need sent to the controller, use soft dog to regenerate the password of controller should make the value same as the setting before regenerate.

14. If the encryption is forbidden (Statue can be viewed on the controller LCD panel), Controller can not receive instruction of operation hour resetting (the controller must be returned to the manufacturer to re-start an encrypted via soft dog, then you can reset the operation time).